

It Governance How Top Performers Manage Decision Rights For Superior Results Peter Weill

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Architecture and Patterns for IT Service Management, Resource Planning, and Governance: Making Shoes for the Cobbler's Children Charles T. Betz 2006-11-17

Architecture and Patterns for IT Service Management, Resource Planning, and Governance: Making Shoes for the Cobbler's Children provides an independent examination of developments in Enterprise Resource Planning for Information. Major companies, research firms, and vendors are offering Enterprise Resource Planning for Information Technology, which they label as ERP for IT, IT Resource Planning and related terms. This book presents on-the-ground coverage of enabling IT governance in architectural detail, which can be used to define a strategy for immediate execution. It fills the gap between high-level guidance on IT governance and detailed discussions about specific vendor technologies.

It provides a unique value chain approach to integrating the COBIT, ITIL, and CMM frameworks into a coherent, unified whole. It presents a field-tested, detailed conceptual information model with definitions and usage scenarios, mapped to both process and system architectures. This book is recommended for practitioners and managers engaged in IT support in large companies, particularly those who are information architects, enterprise architects, senior software engineers, program/project managers, and IT managers/directors.

Information Technology Governance and Service Management: Frameworks and Adaptations Cater-Steel, Aileen 2008-08-31 Increasingly, information technology governance is being considered an integral part of corporate governance. There has been a rapid increase in awareness and adoption of IT governance as well as the

desire to conform to national governance requirements to ensure that IT is aligned with the objectives of the organization. *Information Technology Governance and Service Management: Frameworks and Adaptations* provides an in-depth view into the critical contribution of IT service management to IT governance, and the strategic and tactical value provided by effective service management. A must-have resource for academics, students, and practitioners in fields affected by IT in organizations, this work gathers authoritative perspectives on the state of research on organizational challenges and benefits in current IT governance frameworks, adoption, and incorporation.

IT Governance Peter Weill 2004 Firms with superior IT governance have more than 25% higher profits than firms with poor governance given the same strategic objectives. These top performers have custom designed IT governance for their strategies. Just as corporate governance aims to ensure quality decisions about all corporate assets, IT governance links IT decisions with company objectives and monitors performance and accountability. Based on a study of 250 enterprises worldwide, IT Governance shows how to design and implement a system of decision rights that will transform IT from an expense to a profitable investment.

The New Normal in IT Gregory S. Smith 2022-02-23 Learn how IT leaders are adapting to the new reality of life during and after COVID-19 COVID-19 has caused fundamental shifts in attitudes around remote and office work. And in *The New Normal in IT: How the Global Pandemic Changed Information Technology Forever*, internationally renowned IT executive Gregory S. Smith explains how and why companies today are shedding corporate office locations and reducing office

footprints. You'll learn about how companies realized the value of information technology and a distributed workforce and what that means for IT professionals going forward. The book offers insightful lessons regarding: How to best take advantage of remote collaboration and hybrid remote/office workforces How to implement updated risk mitigation strategies and disaster recovery planning and testing to shield your organization from worst case scenarios How today's CIOs and CTOs adapt their IT governance frameworks to meet new challenges, including cybersecurity risks *The New Normal in IT* is an indispensable resource for IT professionals, executives, graduate technology management students, and managers in any industry. It's also a must-read for anyone interested in the impact that COVID-19 had, and continues to have, on the information technology industry.

Advanced Information Systems Engineering Workshops Xavier Franch 2013-06-20 This book constitutes the thoroughly refereed proceedings of eight international workshops held in Valencia, Spain, in conjunction with the 25th International Conference on Advanced Information Systems Engineering, CAiSE 2013, in June 2013. The 36 full and 12 short papers have undertaken a high-quality and selective acceptance policy, resulting in acceptance rates of up to 50% for full research papers. The eight workshops were Approaches for Enterprise Engineering Research (AppEER), International Workshop on BUSiness/IT ALignment and Interoperability (BUSITAL), International Workshop on Cognitive Aspects of Information Systems Engineering (COGNISE), Workshop on Human-Centric Information Systems (HC-IS), Next Generation Enterprise and Business Innovation Systems (NGEBIS), International Workshop on Ontologies and

Conceptual Modeling (OntoCom), International Workshop on Variability Support in Information Systems (VarIS), International Workshop on Information Systems Security Engineering (WISSE).

Handbook of Research on ICT-Enabled Transformational Government: A Global Perspective Weerakkody, Vishanth 2009-05-31 "This book provides comprehensive coverage and definitions of the most important issues, concepts, trends, and technologies within transformation stage e-government implementation"--Provided by publisher.

CIO 2004-06-15 *CIO* magazine, launched in 1987, provides business technology leaders with award-winning analysis and insight on information technology trends and a keen understanding of IT's role in achieving business goals.

Kooperation von Rechenzentren Dirk von Suchodoletz 2016-10-24 Aus den Rechenzentren der Universität und Fachhochschulen sind zentrale Einrichtungen der Hochschullandschaft geworden. Wurden in der Angangszeit Spezialinteressen bedient, ist eine Universität oder Fachhochschule 2015 ohne Rechenzentrum schlechterdings nicht mehr denkbar. Neben der Bereitstellung von Basisdiensten schaffen Rechenzentren wichtige Voraussetzungen für Exzellenz in Forschung, Lehre und Verwaltung. Die Leitungsebene der Rechenzentren ist sich dieser Verantwortung bewusst. Die Aufgabe kann nur gestemmt werden durch Zusammenfassung von Ressourcen, Arbeitsteilung, Kontakt zur Hochschulpolitik und mit flexiblem Projektmanagement. Gelingen wird dies nur in Kooperation. Die Beiträge und Diskussionen der ZKI-Herbsttagung (Zentren für Kommunikation und Informationsverarbeitung in Lehre und Forschung e.V.) kreisen um dieses Stichwort "Kooperation". Die Tagungsband fasst die wichtigsten Erkenntnisse der Tagung zusammen, um die Gestalt Ideen für die

Entwicklung der Zukunft zu geben. Die Autoren und Autorinnen vereinen jahrzehntelange Erfahrung in der Leitung von Rechenzentren mit dem Schwung von nachwachsenden Kräften, die Informationstechnologie als Bestandteil der tertiären Bildung als unhinterfragbare Tatsache ansehen. Das Buch wird die sich daraus ergebenden Brüche nicht wegsystematisieren, sondern als intellektuelle Stolpersteine herausarbeiten. Die Herausgeber erhoffen sich durch das Buch eine langanhaltende und fruchtbare Diskussion.

Frameworks für das IT Management Various 2007-09-12

Note: This book is available in several languages: Chinese, German, English. Moderne IT-Manager sehen sich einer überwältigenden Anzahl von Management-Frameworks, -Methoden und -Methodiken gegenüber – was einen kaum den Wald vor lauter Bäumen sehen lässt. Darüber hinaus glauben viele Anbieter von IT-Services, dass sie nicht ernst genommen werden, wenn sie nicht ebenfalls ein proprietäres Framework zur Verfügung stellen – was es um so schwieriger macht, den Weg durch den Framework-Wald zu finden. Diese itSMF-Publikation behandelt auf eine neutrale und objektive Weise die wichtigsten, eingesetzten Frameworks, so dass der Leser den potenziellen Wert jedes dieser Instrumente besser verstehen kann. Jedes Framework wird von einem namhaften Experten im jeweiligen Feld auf strukturierte Weise beschrieben, so dass die besonderen Charakteristika herausgestellt werden. Eine einheitliche Herangehensweise für jedes Kapitel erlaubt einen einfachen Vergleich der Instrumente: der Ursprung/die Geschichte, wo das Instrument eingesetzt wird, Beschreibung und Hauptgrafiken, Ansatz/How-To, Relevanz für das IT-Management, Stärken und Schwächen, Querverweise/Beziehungen sowie Links und Literatur.

Diese Auflage des itSMF Frameworks für das IT Management-Handbuchs enthält Beschreibungen von (in alphabetischer Reihenfolge) AS 8015, ASL, BiSL, CMMI, COBIT, EFQM, eSCM, eTOM, Generic Framework for Information Management (PrimaVera), IPMA Competence Baseline, ISO/IEC 20000 (früher BS15000), ISO 27001 (ISO 17799/BS7799), ISO 9000 (GB/T 19000), ISPL, IT Balanced Scorecard, ITIL®, ITS-CMM, PMBoK, PRINCE2™, M_o_R®, MSP, Six Sigma, TickIT und TQM. Frameworks für das IT-Management ist ein zuverlässiges und einheitliches Referenzhandbuch, ob es nun als erste Einführung in Frameworks, die Sie noch nicht kennengelernt haben, oder als Kurzreferenz für Kerninformationen über Ihnen bereits bekannte Frameworks genutzt wird. In jedem Fall sollte dieses Handbuch eine wertvolle Informationsquelle für moderne IT-Manager darstellen. Wir hoffen, es wird Sie darin unterstützen, den hohen Anforderungen modernen IT-Service-Managements zu entsprechen.

Implementing IT governance in the public sector by use of bootstrap algorithms Petter Ogland

Managing and Using Information Systems Keri E. Pearlson 2016-01-11 *Managing and Using Information Systems: A Strategic Approach, Sixth Edition*, conveys the insights and knowledge MBA students need to become knowledgeable and active participants in information systems decisions. This text is written to help managers begin to form a point of view of how information systems will help, hinder, and create opportunities for their organizations. It is intended to provide a solid foundation of basic concepts relevant to using and managing information.

Human Benefit through the Diffusion of Information Systems Design Science Research Jan Pries-Heje

2010-03-10 This book constitutes the proceedings of the

2010 Joint International Working Conference of the International Federation for Information Processing Working Groups 8.2 and 8.6. Both working groups are part of IFIP Technical Committee 8, the technical committee addressing the field of Information Systems. IFIP WG 8.2, the International Organization of Information Systems and Organizations, was established in 1977. IFIP WG 8.6, Diffusion, Transfer and Implementation of Information Technology, was established in 1994. In accordance with their respective themes, both IFIP WG 8.2 and IFIP WG 8.6 have long had an interest in the human impact of information systems. In December 1998, they held a joint working conference in Helsinki, Finland, on the theme "Information Systems: Current Issues and Future Challenges." The two working groups' joint interest in and collaboration on research concerning the human side of IS is continued and extended through this joint working conference, held on the campus of Curtin University of Technology, from March 30 to April 1, 2010, in Perth, Western Australia. This conference, "Human Benefit Through the Diffusion of Information Systems Design Science Research," combines the traditional themes of the two working groups with the growing interest within the IS research field in the area of design science research.

Eliminating "Us And Them" Steven Romero 2011-08-13 Challenging popular notions of what it takes for IT organizations to succeed, IT governance evangelist at CA Technologies Steve Romero presents many of the theories and ideas around IT governance, the key components of successful process management, and behavioral management as key factors in IT's success. The topic of IT governance has never been more popular than it is today. Almost every organization recognizes the need to

establish sound IT governance, and almost every enterprise is still very immature when it comes to the discipline. This book challenges and calls into question the traditional approaches and strategies for running IT organizations. The concepts presented in the book are timeless, but reflect the recent changes in the organization's view of the role of the IT department. IT can become a major asset to an organization, often even becoming "the product" in today's Internet-based sales environment. Eliminating "Us and Them" discusses these changes and presents three areas that contribute most to the change from an alienated and oft-despised department to a key tool for organizational success: An in-depth understanding of IT governance, which has never been more popular than it is today. An in-depth understanding of process and process management, a discipline that more and more enterprises are investing in and establishing formal organizational constructs to enable and support. A case-study view of how an enterprise can establish, promote and instill the values that foster positive behaviors in every person in the organization, with the intent of influencing their ability to realize enterprise goals. Romero's insights are based on more than 30 years working in IT and over four years as an IT governance evangelist, traveling around the world, speaking at hundreds of events, and visiting more than 100 companies espousing the approach in this book. *Enterprise Governance and Enterprise Engineering* Jan A. P. Hoogervorst 2009-02-19 Achieving enterprise success necessitates addressing enterprises in ways that match the complexity and dynamics of the modern enterprise environment. However, since the majority of enterprise strategic initiatives appear to fail – among which those regarding information technology – the currently often

practiced approaches to strategy development and implementation seem more an obstacle than an enabler for strategic enterprise success. Two themes underpin the fundamentally different views outlined in this book. First, the competence-based perspective on governance, whereby employees are viewed as the crucial core for effectively addressing the complex, dynamic and uncertain enterprise reality, as well as for successfully defining and operationalizing strategic choices. Second, enterprise engineering as the formal conceptual framework and methodology for arranging a unified and integrated enterprise design, which is a necessary condition for enterprise success. Jan Hoogervorst's presentation, which is based on both research and his professional background at Sogeti B.V., aims at professionals in management and consulting as well as students in management science and business information systems.

Implementing Effective IT Governance and IT Management
Gad J. Selig 2015-02-01 This book is a revised edition of the best selling title *Implementing IT Governance* (ISBN 978 90 8753 119 5). For trainers free additional material of this book is available. This can be found under the "Training Material" tab. Log in with your trainer account to access the material. In all enterprises around the world, the issues, opportunities and challenges of aligning IT more closely with the organization and effectively governing an organization's IT investments, resources, major initiatives and superior uninterrupted service is becoming a major concern of the Board and executive management. An integrated and comprehensive approach to the alignment, planning, execution and governance of IT and its resources has become critical to more effectively align,

integrate, invest, measure, deploy, service and sustain the strategic and tactical direction and value proposition of IT in support of organizations. Much has been written and documented about the individual components of IT Governance such as strategic planning, demand management, program and project management, IT service management, strategic sourcing and outsourcing, performance management, metrics, compliance and others. Much less has been written about a comprehensive and integrated approach for IT/Business Alignment, Planning, Execution and Governance. This title fills that need in the marketplace and offers readers structured and practical solutions using the best of the best practices available today. The book is divided into two parts, which cover the three critical pillars necessary to develop, execute and sustain a robust and effective IT governance environment:- Leadership, people, organization and strategy,- IT governance, its major component processes and enabling technologies. Each of the chapters also covers one or more of the following action oriented topics: - the why and what of IT: strategic planning, portfolio investment management, decision authority, etc.; - the how of IT: Program/Project Management, IT Service Management (including ITIL); Strategic Sourcing and outsourcing; performance, risk and contingency management (including COBIT, the Balanced Scorecard etc.) and leadership, team management and professional competences.

Strategic IT Governance and Alignment in Business

Settings De Haes, Steven 2016-09-23 Technology is constantly changing the way enterprises conduct business by optimizing current practices. As information technology continues to evolve and become a prevalent feature in day-to-day activities within organizations,

it has become necessary to manage these technologies in order to meet the strategic objectives of an organization. Strategic IT Governance and Alignment in Business Settings investigates emergent research methodologies involving the application of information technology in organizations. Focusing on best practices, implementation issues, and empirical research within the field, this book is ideally suited for researchers, academics, students, and practitioners interested in the governance, strategy, architecture, and management of information systems.

IT Governance and Information Security Yassine Maleh

2021-12-21 IT governance seems to be one of the best strategies to optimize IT assets in an economic context dominated by information, innovation, and the race for performance. The multiplication of internal and external data and increased digital management, collaboration, and sharing platforms exposes organizations to ever-growing risks. Understanding the threats, assessing the risks, adapting the organization, selecting and implementing the appropriate controls, and implementing a management system are the activities required to establish proactive security governance that will provide management and customers the assurance of an effective mechanism to manage risks. IT Governance and Information Security: Guides, Standards, and Frameworks is a fundamental resource to discover IT governance and information security. This book focuses on the guides, standards, and maturity frameworks for adopting an efficient IT governance and information security strategy in the organization. It describes numerous case studies from an international perspective and brings together industry standards and research from scientific databases. In this way, this book clearly illustrates

the issues, problems, and trends related to the topic while promoting the international perspectives of readers. This book offers comprehensive coverage of the essential topics, including: IT governance guides and practices; IT service management as a key pillar for IT governance; Cloud computing as a key pillar for Agile IT governance; Information security governance and maturity frameworks. In this new book, the authors share their experience to help you navigate today's dangerous information security terrain and take proactive steps to measure your company's IT governance and information security maturity and prepare your organization to survive, thrive, and keep your data safe. It aspires to provide a relevant reference for executive managers, CISOs, cybersecurity professionals, engineers, and researchers interested in exploring and implementing efficient IT governance and information security strategies.

Computerworld 2006-08-14 For more than 40 years, Computerworld has been the leading source of technology news and information for IT influencers worldwide. Computerworld's award-winning Web site (Computerworld.com), twice-monthly publication, focused conference series and custom research form the hub of the world's largest global IT media network.

IT Governance Alan Calder 2005 This important new book - 'IT Governance: Guidelines for Directors' provides directors, executives, managers and professional advisers with clear, pragmatic guidelines for ensuring that IT and the business work together for the same strategic objectives.

Vorgehensmodell für die Einführung von IT-Governance in mittelständischen Unternehmen Christian Kopp 2009
Masterarbeit aus dem Jahr 2009 im Fachbereich Informatik

- Wirtschaftsinformatik, Note: 5,5, Hochschule Liechtenstein, Sprache: Deutsch, Abstract: Informationstechnologie (IT) ist heutzutage für Unternehmen sehr wichtig. Mittlerweile stehen fast alle Unternehmensprozesse mit IT in Verbindung oder sind sogar unmittelbar von IT-Unterstützung abhängig. Die Unterstützung für eine innovative, sichere, schnelle und kosteneffiziente Abwicklung dieser Geschäftsprozesse ist der primäre Ansatzpunkt für den Wertbeitrag der IT und hiermit wird IT-Governance in Verbindung gebracht. Das Hauptziel von IT-Governance ist dabei, die IT nach Unternehmensstrategie und -zielen auszurichten. IT-Governance beinhaltet dafür Grundsätze, Verfahren und Maßnahmen, die sicherstellen, dass mit Hilfe der eingesetzten IT die Geschäftsanforderungen erfüllt, IT-Ressourcen nachhaltig eingesetzt und IT-Risiken angemessen überwacht werden. Deshalb ist IT-Governance nicht nur für grosse, sondern ebenso für kleine und noch mehr für mittel-ständische Unternehmen sehr wichtig. Aber gerade hier ist IT-Governance noch unzureichend verbreitet und es gibt noch keine angemessenen Methoden und Vorgehensweisen für die Einführung von IT-Governance. Deshalb ist das Ziel dieser Arbeit, aufbauend auf den aktuellen Referenzmodellen CO-BIT, Val-IT und ITIL, ein angemessenes Vorgehensmodell für die Einführung von IT-Governance für mittelständische Unternehmen zu entwickeln. Nowadays, Information Technology (IT) is very important for companies. Almost all business processes are linked to IT or even depend on IT support directly. The innovative, secure, fast and cost-effective execution of these business processes is the primary focus for the value proposition of IT and hereby for IT governance. The primary objective of IT governance is to align business strategy and business

goals with IT. IT governance therefore includes principles, methods and procedures which en

Managementorientiertes IT-Controlling und IT-Governance Stefan Helmke 2016-06-09 IT-Controlling und IT-Governance sind wesentliche Erfolgsfaktoren, um den ökonomischen Mehrwert der IT zu erhöhen. Das Werk vermittelt die theoretischen Grundlagen in diesem Bereich und zeigt mit zahlreichen Beispielen, wie es in der Praxis umgesetzt wird.

Strategic IT Governance and Performance Frameworks in Large Organizations Maleh, Yassine 2019-01-04 As digitization continues to bring rapid changes to businesses, companies must remain agile in order to comply with changing regulations and maintain governance and compliance while achieving its business objectives. To achieve this agility, IT staff within these companies must be able to respond quickly to changing business needs while maintaining existing and efficient infrastructure. *Strategic IT Governance and Performance Frameworks in Large Organizations* is an essential reference source that provides emerging frameworks and models that implement an efficient strategic IT governance in organizations and discusses the effects these policies have on the business as a whole. Featuring six international case studies from large organizations, this title covers topics such as IT management, security policy, and organizational governance, and is ideally designed for IT specialists, academicians, researchers, policymakers, and managers.

IT Governance in Hospitals and Health Systems Roger Kropf, PhD, and Guy Scalzi, MBA 2012 "Without a governance structure, IT management at many hospitals and health systems is a haphazard process that typically results in late, over budget projects and, ultimately,

fragmented systems. *IT Governance in Hospitals and Health Systems* offers a practical 'how to' guide to creating an information technology governance structure that ensures that IT projects supporting a hospital's or health system's strategy are completed on time and on budget ..."--Back cover.

Information Technology Governance in Public Organizations Lazar Rusu 2017-07-18 This book examines trends and challenges in research on IT governance in public organizations, reporting innovative research and new insights in the theories, models and practices within the area. As we noticed, IT governance plays an important role in generating value from organization's IT investments. However there are different challenges for researchers in studying IT governance in public organizations due to the differences between political, administrative, and practices in these organizations. The first section of the book looks at Management issues, including an introduction to IT governance in public organizations; a systematic review of IT alignment research in public organizations; the role of middle managers in aligning strategy and IT in public service organizations; and an analysis of alignment and governance with regard to IT-related policy decisions. The second section examines Modelling, including a consideration of the challenges faced by public administration; a discussion of a framework for IT governance implementation suitable to improve alignment and communication between stakeholders of IT services; the design and implementation of IT architecture; and the adoption of enterprise architecture in public organizations. Finally, section three presents Case Studies, including IT governance in the context of e-government strategy implementation in the Caribbean; the

relationship of IT organizational structure and IT governance performance in the IT department of a public research and education organization in a developing country; the relationship between organizational ambidexterity and IT governance through a study of the Swedish Tax Authorities; and the role of institutional logics in IT project activities and interactions in a large Swedish hospital.

G20/OECD-Grundsätze der Corporate Governance OECD 2015-12-23 Die G20/OECD-Grundsätze der Corporate Governance helfen politischen Entscheidungsträgern bei der Evaluierung und Verbesserung des gesetzlichen, regulatorischen und institutionellen Rahmens der Corporate Governance. Zudem dienen sie als Orientierungshilfe für Börsen, Investoren, Verbände und ...

Physical and Logical Security Convergence: Powered By Enterprise Security Management William P Crowell 2011-04-18 Government and companies have already invested hundreds of millions of dollars in the convergence of physical and logical security solutions, but there are no books on the topic. This book begins with an overall explanation of information security, physical security, and why approaching these two different types of security in one way (called convergence) is so critical in today's changing security landscape. It then details enterprise security management as it relates to incident detection and incident management. This is followed by detailed examples of implementation, taking the reader through cases addressing various physical security technologies such as: video surveillance, HVAC, RFID, access controls, biometrics, and more. This topic is picking up momentum every day with every new computer exploit,

announcement of a malicious insider, or issues related to terrorists, organized crime, and nation-state threats The author has over a decade of real-world security and management expertise developed in some of the most sensitive and mission-critical environments in the world Enterprise Security Management (ESM) is deployed in tens of thousands of organizations worldwide

Electronic Business: Concepts, Methodologies, Tools, and Applications Lee, In 2008-12-31 Enhances libraries worldwide through top research compilations from over 250 international authors in the field of e-business. Business Strategy and Applications in Enterprise IT Governance Van Grembergen, Wim 2012-06-30 Within the IT-related business domain, it is important to advance theory building and practices regarding management and governance issues. Business Strategy and Applications in Enterprise IT Governance emphasizes how organizations enable both businesses and IT people to execute their responsibilities in support of business/IT alignment and the creation of business value from IT enabled corporation investments. This publication distributes leading research that is both academically executed and relevant for practice in the professional IT and business community.

Start-Ups and SMEs: Concepts, Methodologies, Tools, and Applications Management Association, Information Resources 2020-01-03 Smaller companies are abundant in the business realm and outnumber large companies by a wide margin. To maintain a competitive edge against other businesses, companies must ensure the most effective strategies and procedures are in place. This is particularly critical in smaller business environments that have fewer resources. Start-Ups and SMEs: Concepts, Methodologies, Tools, and Applications

is a vital reference source that examines the strategies and concepts that will assist small and medium-sized enterprises to achieve competitiveness. It also explores the latest advances and developments for creating a system of shared values and beliefs in small business environments. Highlighting a range of topics such as entrepreneurship, innovative behavior, and organizational sustainability, this multi-volume book is ideally designed for entrepreneurs, business managers, executives, managing directors, academicians, business professionals, researchers, and graduate-level students.

Implementing IT Governance - A Practical Guide to Global Best Practices in IT Management Gad J. Selig 2008-04-12

The issues, opportunities and challenges of aligning information technology more closely with an organization and effectively governing an organization's Information Technology (IT) investments, resources, major initiatives and superior uninterrupted service is becoming a major concern of the Board and executive management in enterprises on a global basis. An integrated and comprehensive approach to the alignment, planning, execution and governance of IT and its resources has become critical to more effectively align, integrate, invest, measure, deploy, service and sustain the strategic and tactical direction and value proposition of IT in support of organizations. Much has been written and documented about the individual components of IT Governance such as strategic planning, demand (portfolio investment) management, program and project management, IT service management and delivery, strategic sourcing and outsourcing, performance management and metrics, like the balanced scorecard, compliance and others. Much less has been written about a comprehensive and integrated IT/Business Alignment,

Planning, Execution and Governance approach. This new title fills that need in the marketplace and gives readers a structured and practical solutions using the best of the best principles available today. The book is divided into nine chapters, which cover the three critical pillars necessary to develop, execute and sustain a robust and effective IT governance environment - leadership and proactive people and change agents, flexible and scalable processes and enabling technology. Each of the chapters also covers one or more of the following action oriented topics: demand management and alignment (the why and what of IT strategic planning, portfolio investment management, decision authority, etc.); execution management (includes the how - Program/Project Management, IT Service Management with IT Infrastructure Library (ITIL) and Strategic Sourcing and outsourcing); performance, risk and contingency management (e.g. includes COBIT, the balanced scorecard and other metrics and controls); and leadership, teams and people skills.

Enterprise IT Governance, Business Value and Performance Measurement Shi, Nan Si 2010-10-31 "This book provides evidence-based insights into the management and contribution of IT in organizations, to offer practical advice & solutions, models and tools that are instrumental in getting business value from IT"-- Provided by publisher.

Information Technology Convergence, Secure and Trust Computing, and Data Management Jong Hyuk (James) Park 2012-08-16 The 4th FTRA International Conference on Information Technology Convergence and Services (ITCS-12) will be held in Gwangju, Korea on September 6 - 8, 2012. The ITCS-12 will be the most comprehensive conference focused on the various aspects of advances in

information technology convergence, applications, and services. The ITCS-12 will provide an opportunity for academic and industry professionals to discuss the latest issues and progress in the area of ITCS. In addition, the conference will publish high quality papers which are closely related to the various theories, modeling, and practical applications in ITCS. Furthermore, we expect that the conference and its publications will be a trigger for further related research and technology improvements in this important subject. The ITCS-12 is the next event in a series of highly successful International Conference on Information Technology Convergence and Services(ITCS-11), previously held in Gwangju, Korea on October, 2011.

Advanced Information Systems Engineering Zohra Bellahsene 2008-06-11 This book constitutes the refereed proceedings of the 20th International Conference on Advanced Information Systems Engineering, CAiSE 2008, held in Montpellier, France, in June 2008. The 35 revised full papers and 9 revised short papers presented together with 1 keynote lecture were carefully reviewed and selected from 273 submissions. The papers are organized in topical sections on duality and process modelling, interoperability of IS and enterprises, refactoring, information systems in e-government and life-science, knowledge patterns for IS engineering, requirements engineering for IS, conceptual schema modelling, service infrastructure, service evolution, flexible information technologies, metrics and process modelling, information system engineering, and IS development with ubiquitous technologies.

The Value Imperative Gerald G. Grant 2016-06-20 Organizational executives must change the way they think

about how to invest in and manage IT if they want to get lasting value from computer-based innovations. The old way of thinking has not served organizations well. They continue to experience high levels of technological and operational failures even though they apply a wide variety of industry best practices. The rapid pace of technological advancement has tended to hide some fundamental problems that have existed from the start. These involve, not the technology only, but also the management and application of that technology. The human and organizational factors have not kept pace. They have remained relatively static and, to a shocking degree, ineffective. As a result, the IT department in many organizations has remained a breed apart. Communication between IT and the rest of the organization is fraught with misunderstanding. This leads to failures, recrimination, and, sometimes, wholesale changes which fall well short of their goals. The authors wrote this book because they wanted to help both business and IT to shift their focus from technology project implementation to that of value realization. In *The Value Imperative* readers will be introduced to a new business model called *The Agricultural Model* created by the authors for managing IT in organizations. This innovative model will help you learn how to change the mindset of people in your organization about how IT should be invested in and managed; key considerations for ensuring that business value is delivered from IT investments; how to measure that value that has been delivered and whether there has been effective return on the investments made; and finally the authors challenge business and IT managers to focus on the business value that customers seek which will help companies.

Corporate Governance in Banking and Investor Protection

Belén Díaz Díaz 2018-01-02 This book explores the status quo of corporate governance in banking and investor protection from both theoretical and practical perspectives. Bringing together original conclusions with a regional and international focus, it provides a timely and comprehensive overview of the effectiveness of corporate governance in the financial sector and an assessment of investor protection. It also includes a number of examples and case studies to illustrate the findings. The book compares corporate governance in the banking and financial industries before and after the financial crisis, and helps to evaluate the effect of the recommendations and regulations that have been developed in the interim.

Enterprise Governance of Information Technology Steven De Haes 2019-09-03 This book integrates theoretical advances and empirical data on Enterprise Governance in Information Technology (EGIT) with practical applications based on numerous case examples. The third revised edition of Enterprise Governance of Information Technology provides professionals and students with the most recent research advancements as well as an in-depth discussion of the recently-introduced Control Objectives for Information and Related Technologies (COBIT) 2019 framework which can be used to facilitate a tailored implementation of effective EGIT. Furthermore, the book features a new chapter which provides readers with hands-on examples from practice and clear insights on how these relate to theory. At the forefront of the field, the authors of this volume draw from years of research and advising corporate clients to present a comprehensive resource on EGIT. Featuring a variety of elements, including executive summaries and sidebars, extensive references, questions and activities and

additional online materials, this book is a valuable updated resource for professionals, students and researchers alike.

Perspectives on ICT4D and Socio-Economic Growth

Opportunities in Developing Countries Ndayizigamiye,

Patrick 2020-10-09 Technology has been hailed as one of the catalysts toward economic and human development. In the current economic era of the Fourth Industrial Revolution, information acquisition, transformation, and dissemination processes are posed to be the key enablers of development. However, in the context of developing countries, there is a need for more evidence on the impact that ICT has on addressing developmental issues. Such evidence is needed to make a case for investments in ICT-led interventions to improve people's lives in developing countries. Perspectives on ICT4D and Socio-Economic Growth Opportunities in Developing Countries is a collection of innovative research on current trends that portray the ICT and development nexus (ICT4D) from economic and human development perspectives within developing countries. While highlighting topics including mobile money, poverty alleviation, and consumer behavior, this book is ideally designed for economists, government officials, policymakers, ICT specialists, business professionals, researchers, academicians, students, and entrepreneurs.

Business/IT Fusion Peter Hinssen 2009 Business/IT Fusion - How to move beyond alignment and transform IT in your organization is a business book authored by Peter Hinssen. It discusses an approach to IT management that moves beyond the classic model of business/IT alignment: alignment focused on the collaboration between business and IT, Hinssen suggests that the future evolution in IT lies in the convergence of the two parties: integrating

IT into the business rather than treating it as a supplier. The work is presented as a guidebook to "IT 2.0"

Effects of IT on Enterprise Architecture, Governance, and Growth Cavalcanti, José Carlos 2014-09-30 As technology continues to evolve in organizations, it is vital to understand the impact that these advances will have on different aspects of the business environment as well as the opportunity for further improvement. **Effects of IT on Enterprise Architecture, Governance, and Growth** explores the influence of emerging technology on different viewpoints associated with contemporary enterprise. Emphasizing an interdisciplinary approach to the comprehension of organizational structure and dynamics, this book is an inclusive reference source for enterprise analysts, business managers, and IT managers, as well as upper-level students interested in a new framework for understanding business enterprise in the new digital era.

Strategic Information Management Robert D. Galliers 2014-06-11 Today there are few organizations that can

afford to ignore information technology and few individuals who would prefer to be without it. As managerial tasks become more complex, so the nature of the required information systems changes from structured, routine support to ad hoc, unstructured, complex enquiries at the highest levels of management. As with the first three editions, this fourth edition of **Strategic Information Management: Challenges and Strategies in Managing Information Systems** presents the many complex and inter-related issues associated with the management of information systems. This book provides a rich source of material reflecting recent thinking on the key issues facing executives in information systems strategic management. It draws from a wide range of contemporary articles written by leading experts from North America, Asia, and Europe. Designed as a course text for MBA, Master's level students, and senior undergraduate students taking courses in information management, it also provides a wealth of information and references for researchers. New to this edition are updated readings addressing current issues and the latest thinking in information management.